

**Approved Minutes
For the Boulder Public Library Commission
Special Meeting
October 13, 2011**

COMMISSION MEMBERS PRESENT

Sam Fuqua
Anne Sawyer
Celeste Landry
Donna O'Brien

LIBRARY STAFF MEMBERS PRESENT

Valerie Maginnis, Library & Arts Director
Jennifer Miles, Acting Assistant Library & Arts Director
Kathleen Janosko, Administrative Specialist II (Finance)

CITY STAFF MEMBERS PRESENT

David Mallett

COMMISSION MEMBERS ABSENT

Annette Mitchell

PUBLIC PRESENT

Alice McDonald, Peter Richards, J. Nold Midyette of Midyette Architects

CALL TO ORDER

The meeting was called to order at 7:15 p.m.

PUBLIC PARTICIPATION

- A letter received by Commissioner Sawyer, from Richard Demuth, was distributed to members of the Commission that were present. Discussion of this letter was deferred to the regular November 2nd Commission meeting. (See attached letter.)
- Alice McDonald questioned how well the proposed CIS Round I design changes would serve the patrons' needs. McDonald suggested asking all of the Library card holders how they would prefer the Library's portion of the bond (if passed) be spent. McDonald proposed that the Library Commission "be bold and brave" and commit to taking at least \$1 million of the bond money and using it toward opening a North Boulder Library Branch.

SPECIAL MEETING

- Commissioner Sawyer requested that information be sent out in a Memo to the Commission regarding whether or not the safety repairs, recommended in the facility study, for the Carnegie Branch Library have been completed.
- The architect of the '92 wing of the Boulder Public Library, J. Nold Midyette mentioned how enjoyable designing the Library was for him. He also stated that he appreciated being asked for input, by the Library Commission. He offered to review the 2009 Library Facilities Sustainability Study and provide feedback regarding it at no charge. Midyette explained the concept beyond

the design of the conoid such as: it is identifiable as the landmark entrance of the Library and that the curve serves to blend the residential with the park/Boulder Creek. He also mentioned later that the current entrance is accessible from 3 different directions whereas the entrance proposed in the Facilities Sustainability Study would cause patrons to “walk around the building” to find the entrance. He described the functionality of any library entrance being:

- 1) Make entrance at the center of the Library with other entrances and exits.
- 2) Give the entrance grandness.

Midyette explained that the rest of the building encourages the play of questioning what is inside vs. what’s outside the building. If the Children’s library is moved, Midyette suggested placing a public-made sculpture or a water feature (to create white noise) in that area, instead of the trees that are currently there.

Midyette also stated that the conoid was designed to be an air lock and that it is always warmer in the summer and colder in the winter in that area. Finally, he stated that it would be expensive to make that into a controlled climate space in order for it to be a living/reading room.

- Valerie Maginnis, Library & Arts Director, summarized that the City Capital Investment Strategy II Committee (CISC II) had tasked the commission with ranking the four (4) projects based on a set of eight (8) criteria (See attachment.) The results of the Commissioners’ voting are listed below (See attached spreadsheets.)

- | | |
|----------------------------------|------------------|
| 1) Carnegie Masonry Work: | Medium Priority. |
| 2) North Boulder Branch Library: | High Priority. |
| 3) North Boulder Service Outlet: | High Priority. |
| 4) Main Library Renovations: | Medium Priority. |

Additionally, the Library Commission voted on the individual projects of #4 as follows:

- | | |
|--|----------------------|
| 4a) Main Library Entrance and 2 nd floor infill only: | Medium/Low Priority. |
| 4b) Main Library Renovations excluding projects in 4a above. | High Priority. |

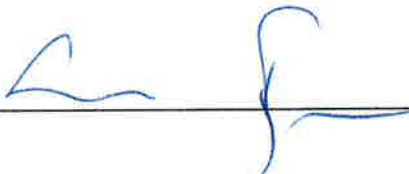
Please note: Commissioner Mitchell was not present at the meeting but those Commissioners who were present agreed that she may provide her rankings to Director Maginnis, therefore the scores and rankings could possibly change.

- Commissioner Sawyer made a motion that the Library Commission recommend to the CISC II that the Main Entrance/Infill portion not be a part of the Main Library’s renovation project. Commissioner Landry seconded that the motion. All present Commissioners were in favor of that motion.
- The Library Commission recommended Commissioner Sawyer to be the representative from the Commission at the November 7th CISC II meeting in the Municipal Building Lobby from 6- 8:30

p.m. It was agreed that Commissioner Mitchell could serve as the back-up representative from the Commission.

Adjournment – The meeting was adjourned at 9:25 p.m.

Please note: The next meeting will be held on Wednesday, November 2nd at 6:45 p.m. at the Main Library, 1001 Arapahoe Ave.

Approved By  _____ Date 12/7/11

9/30/11

Boulder Public Library Commission
c/o Anne Sawyer, Secretary
717 Evergreen Avenue, Boulder
80304

To the Commission:

Since the advent of the new library director's, Valerie McGinnis, "administration" there have been a series of growing problems/concerns due to her failure of addressing them, and in fact, even INSTIGATING them!

I have been a patron of the library since first coming to Boulder in 005. I have been a regular resident of Boulder since 008. In that BRIEF period of time I have actually witnessed the quality of the MAIN library DECLINE! This is a SAD fact for me to iterate because I enjoy libraries very much and liked this one AT FIRST. But I feel it is time to bring these issues to your attention in writing, "FOR THE RECORD", because they are becoming of an INCREASINGLY serious nature.

I will begin with the most basic complaint, which I brought to the Commission's attention in person before McGinnis' arrival, of the limited computer time. Whether the Commission is aware of it or not, and I KNOW from personal conversation with her that Ms. McGinnis IS, the CU college library's computer system has recently in the past few months been SEVERELY delimited to the public so that out of a former (known) total of about forty altogether on two floors, there are now ONLY EIGHT available in HALF a row on the second floor for public access and even these are ostensibly limited to ONLY an hour's use for the public! THIS, INexplicably combined with the LIMITED access time on the public library's system, in BOTH of which are PUBLIC institutions, constitutes a SEVERE infraction on the public's right of access to information. It was BAD enough that the college library INexplicably (or rather WITH the INANE EXCUSE I was given) NOT restricted ~~BUT REMOVED~~ the Wordoffice program for composing print-out texts, WITHOUT having to go and add on this burden of DECREASED general computer accessibility without there being an obviously corresponding increase in the volume of student-users. The computers are scarcely used by them after class hours so there was NO sufficient reason to RESTRICT the QUANTITY of public-access terminals! Your library does basically the same thing with its four-hour-a-day limitation and I propose that the restriction be REMOVED, NOT THE HOURS INCREASED, so that patrons can use them from opening to closing which, LIKE the later hours at the college library, is ALSO NOT the case at the Main. I would

advocate and feel it is NECESSARY that ONLY RESIDENTIAL PATRONS OR those with Boulder Library cards have access to them and that GUESTS with the "temp-cards" be RESTRICTED TO FOUR HOURS A DAY, at the most! People who have NO OTHER "business" than to sit and play video games on them in what is SUPPOSED TO BE a public education and information institution SHOULD NOT have the PRIVILEGE of EQUAL access to them to the detriment of residents! This is ONE practice that encourages a certain class of people to frequent the library more than others, such as students and the elderly. JUST AS the college students have the RIGHT of PRIORITY access to the resources of THAT institution's resources, Boulder County ESTABLISHED RESIDENTS should have the SAME right to those of the public library.

Another related problem, which I have also addressed PERSONALLY to BOTH the Commission and Ms McGinnis and which CONTINUES, as an example of documentation will demonstrate, is that I am being "shorted" occasionally even on the four-hour allotment I am SUPPOSED to be daily getting. I would NOT like to think this is occurring deliberately, but IF it is a techno-system failure then it NEEDS to be corrected! However, there has been in the course of the occurrences throughout this year at least ONE indication that IT IS deliberate. When I have not kept a tally count of the reservation receipts of the computer time I used and such happens and I request the reference staff librarians to lookup the amount of USED Time on my patron card number, ALL but ONE, have claimed that such a function CANNOT be done and so naturally refused to do it. ALL but ONE that COULD and DID do so! Are the rest "covering up" something?! This function NEEDS to be ESTABLISHED knowledge among ALL the reference staff!!

Due to various similar problems of assistance with the research staff librarian "Beth" in which she has the REGULAR habit displayed at least to me of claiming "Oh we're not allowed to do that" or "I don't know how" regarding computer assistance, it finally got to the point I submitted a WRITTEN complaint about her to "administration". I think my doing so led to an incident the Commission can consult with Ms. McGinnis about of my being ~~in~~excusably banned by her, in DEFIANCE of protocol, for an entire week from library access due to a FALSE and UNsubstantiated accusation of "harassment of another person in the library", to which condition I have NEVER before been subjected by the library either through security or staff!! I was so pissed off about it that I brought it to the attention of the last city council meeting, as some of you may be aware by now. In doing so, McGinnis offered me the mockery of an "opportunity" for "appeal" to HERSELF; which made NO sense in attending without any other appropriate party because SHE was the one who issued the ban! I brought my notice in WRITING to

both HER and the city manager's office, and I am HEREBY doing so to YOU, members of the Public Library Commission, that IF such behavior continues on the part of staff and/or "administration" in CAUSING problems to occur in a PREJUDICIAL way to MYSELF instead of offering the proper assistance, then I am going to "slap" a lawsuit on YOUR library AND the city the FIRST opportunity I get! This "behavior" led to being connected with the creation and exacerbation of a related incident.

For the past month I have been attempting to access a website called WWW.REMOTENEURALMONITORING.COM and have been unable to. About two weeks ago I tried (again) here at the public library and when it failed I did the usual personal "diagnostic". When I did the domain name search function it showed me that the server failure was on the LOCAL BOULDER level! Thinking this VERY strange and not understanding the CAUSE though possibly the REASON, I submitted a written request to the infotech department (as I have in other cases before) to investigate it and help me access it. When I went back to check with them last Monday, the 19th, THAT was the date I was SUDDENLY presented the exclusion notice while I was simply waiting for my computer reservation time. I got the STRANGE suspicion that the exclusion was RELATED to my request for the investigation. After the week I stayed away I returned this week to find the site STILL INaccessible; the request STILL UNresponded; and the "administration" STILL "threatening"! Today, knowing (as I THREATENED THEM with!) that I would pursue this matter with the STATE'S related agency, they "acceded" to my request BUT ONLY by "engaging" an apparently ignorant member of their "insurance contractee", Risk Management Inc., to "look into" the problem. He acted "ignorantly amazed" and yet DESPITE such behavior didn't even bother to confer or consult with the library's infotech staff either with OR without me. I don't PERSONALLY see what business it was of his anyway, UNLESS he was providing the "insurance coverage" of "plausible deniability" for a matter the Boulder library computer technicians DID NOT want to deal with to begin, and POSSIBLY had some collusion in CAUSING!!

I am NOT a "conspiracy fanatic", but when circumstances add up a certain strange way then there's obviously reason for suspicion. As YOU members should CLEARLY be able to see from this, ONE thing led to ANOTHER which was associated with SOMETHING ELSE which related to THIS or THAT. THESE are DOCUMENTED circumstances and so YOU can find out I am NOT making ANY nor ALL of this up! At this point, there really is NO recourse but for me to contact the State's Office of Information Technology. Considering furthermore on YOUR part that I am also communicating with the Federal Government and various civil

advocacy organizations about what I definitely feel is ALL a MUCH larger GENERAL situation anyway in which these circumstances are occurring, I think it would be BEST on YOUR part to ensure that THESE proposals and complaints stated herein are EFFECTIVELY deal with! It would make a BETTER Boulder for ALL residents.

Most Sincerely,

Richard Dennis

P.S. TWO MINOR MATTERS OF NOTE ARE:
I FIND IT GENERALLY STRANGE THAT SINCE THE DEPARTURE OF THE LAST LIBRARY DIRECTOR, THE BOOK HOLDING-VOLUME HAS ACTUALLY BEEN DIMINISHED! I THOUGHT, IF ANYTHING, LIBRARIES WERE SUPPOSED TO ADD TO THEIR COLLECTION, NOT DECREASE OR DETRACT FROM IT! THERE HAS ALWAYS (SINCE I FIRST CAME HERE) BEEN PLENTRY OF EMPTY SHELF SPACE TO ADD BOOKS TO, AND IT'S APPARENTLY INCREASING!

SECONDLY, SINCE THE NEW LIBRARY DIRECTOR BEGAN HER TENURE, THE NEW MODEL PHOTOCOPIER (CANON) ON THE SECOND FLOOR, HAS BEEN "OUT OF ORDER" OR SHUT DOWN INOPERABLE AS MANY TIMES (AT LEAST) AS THE OLD MODEL (JAMER) DID! IT IRONICALLY AND UNUSUALLY HAPPENS WHEN I HAVE THE MOST PHOTOCOPIES TO MAKE FOR AN IMPORTANT CONTACT, THE LAST TIME I MANAGED TO TURN IT ON AND FOUND MONEY WAS SUPPOSEDLY DEPOSITED (\$2.50 WORTH) AND STUCK IN IT BUT NOBODY HAD CALLED IN THE REPAIR CREW ABOUT IT UNTIL I MENTIONED IT TO THE RECEPTIONIST! THE FIRST FLOOR COPIER WHICH USED TO BE IN THE WORK/STUDY RECESS AREA BEHIND THE ELEVATOR, WAS INEXPLICABLY AND UNSENSIBLY MOVED FROM THERE, WHERE IT IS MOST CONVENIENT DUE TO WORKSPACE FOR PAPERS, TO THE LOCATION WITH A FOOT OR TWO FROM THE

As the library director agreed when I told her of this repetitive kind of incident, it SHOULD NOT count against my time usage anyway UNLESS someone is accessing the assigned computer with MY library card number! The computer system SHOULD operate the SAME for me as for everyone else whereby the reservation is AUTOMATICALLY cancelled IF the patron does not sign on to use the scheduled time. I WILL however, when I intend to use the full four-hour daily allotment, be keeping my reservation tickets AND signing off on them to show which and when I used them. THIS should NOT be necessary however, as one of your staff demonstrated to me that, UNlike ALL the other reference staff claimed, there IS a record kept that is checkable of each user's daily time when provided with the patron's library card number! I hope and expect this will NOT be a problem in the future because otherwise I am going to present it as a suspicious case of harassment bias!

Most Sincerely, Richard Demuth

On Fri, Aug 26, 2011 at 10:43 AM, <bpl-ask@boulderlibrary.org> wrote:

[To reply, please go to <http://ask.boulderlibrary.org/a.php?gid=85840#reply> instead of replying to this email.]

Hello,

You asked:

I don't have one
Today I was given one hour on computer #21 which I used. Then I was given an hour on #24 which I DID NOT use. Now when I got on #31 I found out after this hour I will only have another hour left AS IF I used the hour on #24!! THIS is ANOTHER INSTANCE of how I am being cheated out of computer use time while having OTHER technical difficulties using the system. ALL these have already been addressed to the library director who ASSURED ME they would NOT continue happening. To ensure that from now on I will keep ALL my computer reservation tickets for the record to show her IF it continues as well as presenting to the city manager at a city council meeting!!!!

Answer:

Dear Mr. Demuth,

In the future, if you decide you are unable to use a scheduled reservation, come to the Reference Desk and the staff can cancel your reservation. Then it won't count towards your maximum hours in a day.

Melinda Mattingly, Reference Manager

Rec'd
AUG 30 2011
R Marshall



The Boulder Public Library staff is committed to providing you with the best possible library experience. We'd like to get a better idea of what you appreciate most in your library.

Please give us your feedback (compliments, kudos, or descriptions of other "shining moments," as well as suggestions for improvement.

9/16/11

IT DEPARTMENT

CANNOT ACCESS WEBSITE DOMAIN "WWW. REMOVE
MURALMONITORING.COM" AND DIAGNOSTIC CHECK
SEARCHING FOR DNS REVEALED THAT THE "SERVER
FAILED" ON THE "BOULDER LOCAL" LEVEL SIGNIFYING
SOME SORT OF ~~REGIO~~ REGIONAL OBSTRUCTION/
INTERFERENCE THAT CANNOT BE OVERCOME IN
THIS AREA THIS IS A VERY SERIOUS PROBLEM
ABOUT A VERY IMPORTANT ISSUE AND A VERY
PERDMENT SITE TO ME I AM CONSIDERING
IT TO BE CRIMINAL INTERFERENCE

Library Administration reviews all comments submitted. Thank you for taking the time to share feedback with us! If you would like for someone to contact you regarding this matter, let us know how to get in touch with you by filling out the form below:

Name RICHARD DEMUTH
Address _____
Phone _____ E-mail _____

TO VALERIE MCGINNIS
NOT ADDRESSED OR RESPONDED TO

Boulder Public Library

Suspension Notice

Issued To: Richard DeMuth

Date: 9-19-11

You are suspended from all branches of the Boulder Public Library due to inappropriate behavior on 9-14-11. The provision of the Boulder Public Library's Library Rules violated is Commit harassment of another person (description).
#3 Library Rules

Your suspension is for 7 days (length of time). You may return to the facility on 9-26-11. An additional suspension will be incurred if you return prior to this date, and the police will be contacted regarding your trespassing.

Within ten days from today's date, you may request a hearing to contest the suspension or its duration by contacting the Boulder Public Library Administration office at 303-441-3106. If have any questions about this suspension, please contact the Boulder Public Library Administration office.

Upon completion of your suspension you will be expected to abide by the posted library rules when using any of the library branches. Failure to do so may result in further action.

Valerie L. Maginnis

Signature of Library Commission Delegate

OR

Library Supervisor

Additional Information: File Copy only

Your name

Physical description of the violator

More complete description of the violation if warranted

Photo if available

TO VALERIE MCGINNIS, BOULDER LIBRARY ADMINISTRATOR
TO THE CITY ATTORNEY AND THE CITY MANAGER
TO THE CITY COUNCIL

YOUR WHIMSICALLY ARBITRARY ABUSE OF PROTOCOL AND
AUTHORITY IN ISSUING THIS EXCLUSION NOTICE BASED ON WHAT
ESSENTIALLY AMOUNTS TO A CRIMINAL CHARGE, NOT A MERE
RULE INFRACTION, WITHOUT ANY DETAILS OF THE CIRCUMSTANCE
OR CONDITIONS REQUIRED BY STATE STATUTE TO LEGALLY
SUBSTANTIATE IT; AND BEING ISSUED IMPROPERLY BY YOU
FORCING ME INTO THE DILEMMA OF HAVING TO APPEAL THE
BAN TO THE VERY PERSON WHO ISSUED IT, IS AN EXAMPLE
OF THE VIOLATION OF MY RIGHTS AND PRIVILEGES THAT I HAVE
BEEN SUBJECT TO IN COLORADO SINCE 006. THE RELEVANT
CIRCUMSTANCE THAT IT WAS ISSUED THE VERY DAY I CAME
TO CHECK WITH YOUR IT DEPARTMENT ABOUT THE LOCAL
INABILITY OF THE CAUSE OF FAILURE TO ACCESS A VERY
IMPORTANT WEBSITE TO ME, WWW.REMOTE NEURAL MONITORING.COM
THROUGH YOUR COMPUTER SYSTEM, LEADS SUSPICION TO MY
BELIEF THAT THIS BAN WAS ISSUED SO BOTH THEY AND YOU
COULD DELAY ANSWERING FOR THE REASON. FURTHERMORE
YOUR ATTITUDE OF "ELUSION" AS TO THE CIRCUMSTANCES
FOR THE ACCUSATION SUSPICION ME TO BELIEVE IT IS BASED
ON THE PROBLEM OF GETTING PROPER COMPUTER
ASSISTANCE FROM A PARTICULAR LIBRARIAN I FILED
A COMPLAINT TO YOU ABOUT BEING A REPEATED DIFFICULTY
DEALING WITH BEFORE YOU ISSUED THIS. YOU SHOULD BE
AWARE THAT YOUR RECKLESS USE OF AUTHORITY CAN RESULT
IN A LAWSUIT AGAINST THE CITY, IF IT CONTINUES, ESPECIALLY
ABOUT BEING JUST AN ASPECT OF THE LARGER SITUATION
I AM ENCOUNTERING HERE, THROUGH THE INSTITUTIONS AND
ORGANIZATIONS I AM CONTACTING ABOUT IT

This evening, with direction received this past week from the City's CIS Round II workgroup, the Library Commission, is being asked to rank, in the hierarchy of "high, medium, and low", the Library's CIS Round II proposed projects. The Commission will evaluate the projects, and there are 4 at this time; Main Library Renovation; North Boulder Branch; North Boulder Library Service Outlet; and a fourth added, per direction from the FAM division of Public Works; the repair of masonry at the Carnegie Branch Library. (The project detail is included in the packet of information provided this evening).

To recap the CIS strategy, Round I includes: capital investments focused on unfunded significant deficiencies and some new enhancements; the ballot item calls for using existing revenues and no new taxes; the Capital Investment Strategy Committee prioritized projects for City Council consideration for the recommended November 2011 ballot; and the City Council unanimously approved the recommended projects for inclusion on the November 2011 ballot, totaling approximately \$49m.

Round II, as we have discussed, is somewhat different in scope. The Round II projects are capital investments focused on what makes "**Boulder Boulder**" – projects that you **can see** and that will warrant an increase in taxes, while remaining open to important deficiencies. Funding for the Round II projects would require an increase in taxes (property or sales taxes). The CISC will recommend what taxes to raise and what projects/project types a second capital bond package could fund. Boards and Commissions should provide staff with input on project priorities (rank/assess as high, medium, low). A commission or board member should be present for the staff presentations at the CISC meeting on November 7, 2011. New projects may be submitted for consideration by members of the public (not already recommended by staff or included in an approved master/strategic plan or management assessment. The new projects will be considered as part of the process starting at the December 5th CISC meeting. New projects submitted by members of the public may be submitted via a form that will be available on the city's website or through Board or Commission input. Public opinion polling will be conducted in January to assess the climate for a November 2012 ballot item that would raise taxes to invest in new capital

projects. Following the January polling and based on City Council direction, the Round II process will either continue and be refined for a November 2012 ballot or it will be put on hold if 2012 does not seem like the right time.

This evening, we are asking the Commissioners to rank the library's 4 projects, based upon the following criteria.

- Further Boulder's unique role and sense of place
- Further the City's economic, environmental, and social sustainability goals
- Reflect community values and benefit a broad cross-section of the community
- Have been identified in or will carry out goals in an adopted plan
- Provide for ongoing and/or greater efficiency in conducting the City's business
- Avoid higher cost investments later
- Have known costs and an identified site options
- Address any existing unfunded significant deficiencies.

To assist in the ranking process, we have prepared flipchart pages for your convenience. Following along with the process used by the CISC members, we have also provided "dots" for you use as you rank the projects. Please know that it may be possible for all 4 of these projects rank "high". We will also be capturing your comments about the projects for the CISC meeting on November 7, and they will be included in the powerpoint presentation, verbatim.

I would be happy to answer any questions you may have.

Project/Criteria #	1	2	3	4	5	6	7	8	
#1 - Carnegie Masonry	High	4		2	2	4	2	2	42
	Med		2	2	2		2	2	20
	Low				2	1			3
	None								0
									65 med
#2 - North Branch Library	High	2	1	1	1	2	2	2	33
	Med	2	3	3	1	3	2	2	34
	Low			2	1			1	4
	None								0
									71 high
#3 - North Service Outlet	High	4	3	3	4	1	3	1	69
	Med		1	1		3	1	2	14
	Low						1	1	2
	None								0
									85 high
#4 - Main whole project	High	2	3	2	1	1	1	1	15
	Med	1	3	1	3	1	3	3	28
	Low	1	1	1		3	3	1	13
	None								0
									56 med
#4a - Main Entrance/infill	High				3				9
	Med	1			1	3	4		20
	Low	1	2	2	1			3	9
	None								0
									38 med/low
#4b - Main 2nd flr/Bridge/ North Bldg/ Basement	High	2	1	2	2	1	1	1	30
	Med	2	3	1	2	4	3	3	40
	Low					1			1
	None								0
									71 high

Original scoring brackets

Revised scoring brackets

0-32 Low
33-64 Med
65-96 High

0-32 Low
33-70 Med
71-96 High

Y- c
b - s
red

changed for last two votes
because ran out of blue dots

